

Simple Rate Shopping and Robust Tracking with ProcessWeaver for SAP by Elemica

Managing shipping costs and tracking shipments efficiently are critical components of your order-to-cash process. But manual processes, reliance on third-party tools, and limited visibility into shipping options can slow down operations and negatively impact customer satisfaction.

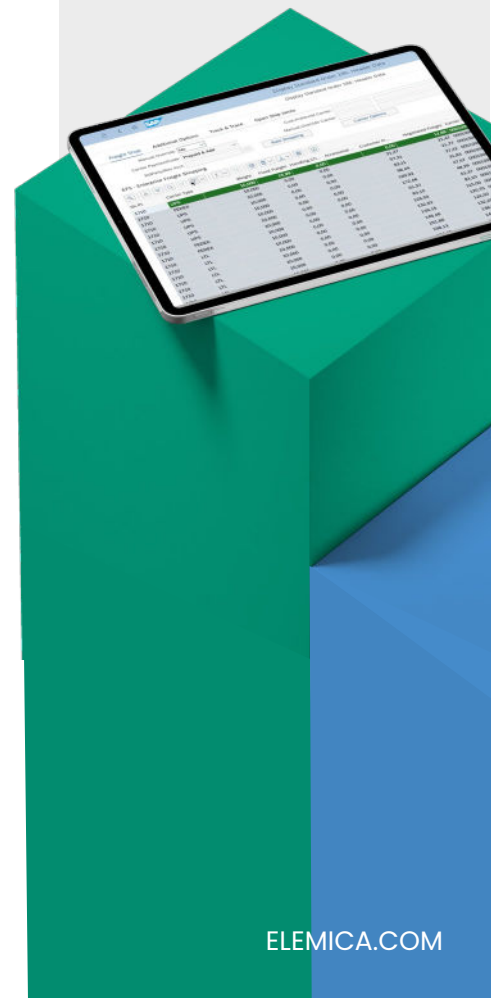
Optimize Your Order-to-Cash Workflow with SAP Integration

ProcessWeaver for SAP by Elemica enables seamless rate shopping and real-time carrier tracking directly within SAP Sales Orders. By automating shipping rate calculations, providing real-time tracking, and eliminating manual tasks, your team can enhance customer experiences and streamline operations. Here's how:

Key Features and Benefits

Rate Shopping at Sales Order Creation

- **Accuracy in Cost Estimation:** Access real-time carrier rates to provide transparent and precise shipping cost estimates during order creation. Improved quoting accuracy leads to better customer trust and satisfaction.
- **Enhanced Customer Experience:** Offer customers a choice of carriers and service levels (e.g., UPS vs. FedEx, Ground vs. Next Day) to suit their needs. Customers receive clarity on total order costs upfront, expediting decision-making.
- **Faster Order Processing:** Eliminate manual entries and adjustments for shipping rates, accelerating the order-to-cash cycle and reducing bottlenecks.



Carrier Tracking in SAP Sales Orders

- **Improved Order Management:** Automate updates on shipment milestones, delivery confirmations, and exceptions within SAP Sales Orders, ensuring up-to-date information is always at your fingertips.
- **Enhanced Customer Service:** Empower customer service representatives to independently retrieve tracking information, enabling faster responses to customer inquiries without relying on the logistics team.
- **Automation and Efficiency:** Minimize manual data entry and errors by automating tracking updates, saving time and improving operational accuracy.

What it Means for Your Business



Reduction in Manual Errors

Automated rate calculations and tracking updates ensure consistent accuracy across all orders, reducing human errors.



Elimination of Third-Party Tools

Native integration in SAP removes the need for external applications, simplifying workflows and cutting costs.



Real-Time Data in SAP

Leverage shipping cost and tracking data for analysis using SAP's standard reporting and BI tools. Improved visibility helps drive strategic decision-making and profitability.



Better Cross-Team Communication

Unified tracking details available in SAP enhance collaboration between sales, customer service, and logistics teams, reducing miscommunication and ensuring seamless customer interactions.



Compliance and Audit Readiness

Integrated tracking data in SAP supports industries with strict compliance requirements, serving as a reliable record for audits.



Let us show you how to revolutionize your shipping operations within SAP. Contact us to schedule a demonstration and learn more about how our ProcessWeaver for SAP by Elemica can drive your business forward.

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Learn more today.
Schedule a demo:

Elemica.com/contact

