



Collaborate with all of your logistics service providers to reduce freight costs, improve productivity and maintain shipper-of-choice status

Elemica

Move

Transport with ePod Mobile App

Connect with logistics service providers for real-time shipment updates, electronic proofs of delivery, and customer service ratings



ELEMICA MOVE PRODUCTS

QuickLink Email Move

Transport Execution

Freight Cost Management

Terminal and Warehouse Visibility

Time Slot Management

BUSINESS CHALLENGE

- Orchestrating hundreds of carriers to get product to factories and customers
- Obtaining real-time visibility of road shipments to proactively notify customers of delays
- Allowing carriers lacking the latest technology to participate in your network
- Collecting feedback from customers about their experience with each shipment

SOLUTION OVERVIEW

Determining if a shipment is on-time, expected, delayed, or late is critical for customer service levels. Elemica Transport with ePOD Mobile App enables your carriers to easily provide you with the superior shipment data you require to power your shipment visibility needs, enhancing your customer service and reducing your operating costs for tracking shipments.

With *Elemica Transport with ePOD Mobile App*, your carriers can respond to your shipment requests and provide valuable tracking information by putting the data collection of shipment milestones into the hands of the driver.

You get GPS location updates, real-time Proof of Delivery data including eSignatures, and a Shipment Rating directly from your consignees. No carrier is left out – giving you full coverage of your shipments. Onboarding carriers quickly provides faster ROI for your automation project.

All data gathered from Elemica Transport with ePOD Mobile application is visible in the Elemica Trace solution for shipment visibility. Elemica uses this data to predict estimated times of arrival and alert you to shipments in trouble.

CARRIER PROCESS – MAKING IT WORK

Accept a Shipment

Elemica receives your shipment information electronically and displays it in the Transport portal. Your carrier's dispatch personnel can review shipment details and accept or reject your shipment, providing additional information to better collaborate with you on shipment activities.

Assign a Driver

For confirmed shipments, the dispatcher will organize their resources, including equipment and driver to prepare for your pickup. They use Transport to assign a driver to the shipment from their Driver Directory.

Registering a New Driver

For the Elemica ePOD Mobile App to work, the carrier must maintain their Driver Directory in Transport. Carriers can easily register new drivers by entering name and contact information – email address and mobile number. Once registered, a driver receives an email invitation to download the application. ePOD steps the driver through a simple activation process to enable the solution.

Enter Milestones and Proof of Delivery

Drivers can access a Guided Tour within the mobile app to see step-by-step instructions. Drivers enter shipment milestones for pickup and delivery stops on the shipment. They can provide loaded and delivered quantity updates, enter reasons and comments in the case of exceptions, take and attach images to the shipment using the camera feature of their phone, and gather eSignatures and 5-star ratings from consignees.

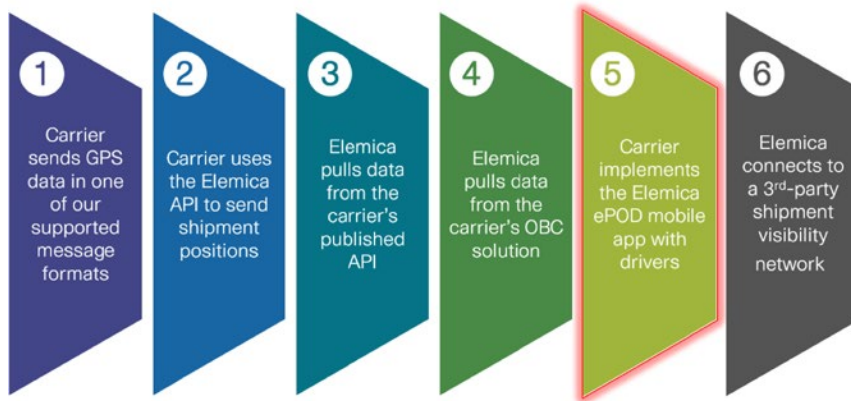
Elemica ePOD Mobile App empowers drivers to be an integral part of the shipment visibility process.

Options for Providing Shipment Locations

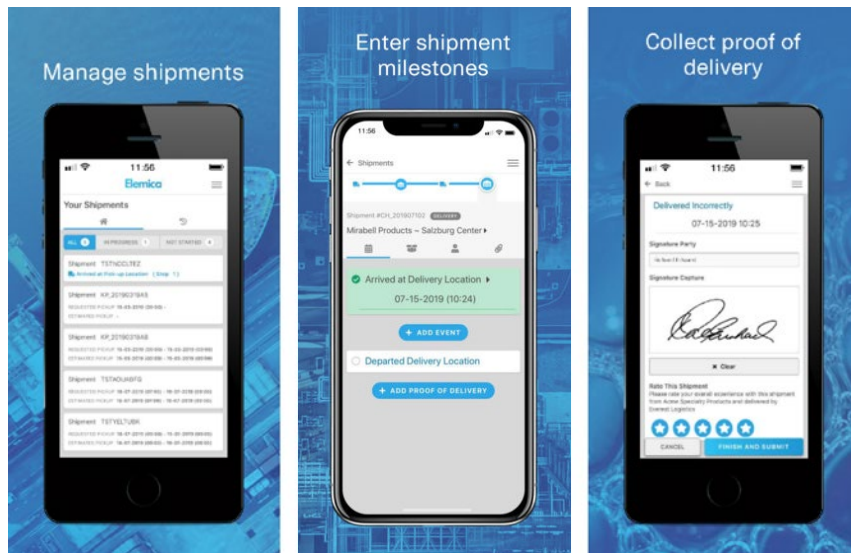
Getting GPS signals electronically is always the preferred choice and



Elemica has many options for doing that. The carrier can send GPS data in one of Elemica's supported message formats, including our Elemica API for shipment positions. Elemica can pull data from the carrier's TMS or directly from their on-board computer solution. Another option is for Elemica to connect to a third-party shipment visibility network which can be costly for shippers. Our Transport with ePOD mobile app offers another option for carriers who are unable to provide the data electronically.



Elemica ePOD Mobile App for Drivers is available in Google Play and Apple App store for download.



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BENEFITS OF ELEMICA TRANSPORT WITH ePOD MOBILE APP

For the Carrier:

- Frees up dispatch personnel from entering milestone shipment data
- Improves shipper customer service with real-time status of shipments
- Empowers drivers to be part of the visibility offering for their company
- Data is secure in the Elemica network. We are compliant with all privacy regulations.

For the Shipper:

- Collects the data needed for ETA calculation in Elemica Trace
- Reduces latency of information by gathering data at the source of the milestone
- Validates delivery confirmation with e-signature proof of delivery

FEATURES OF ELEMICA TRANSPORT WITH ePOD MOBILE APP

- Android and iOS application for download
- Maintain driver directory for assigning shipments
- Assign drivers to shipments
- Drivers update delivery milestones
- Electronic e-signature Proof of Delivery and image attachments
- Online Guided Tour Help
- 9 Languages supported: English, German, French, Dutch, Italian, Chinese (simplified & traditional), Indonesian, Japanese, Korean, Spanish (LATM)
- Adherence to data privacy regulations

Elemica is the leading Business Network for the process industries. We drive bottom line results by promoting reduced cost of operations, faster process execution, automation of key business processes, removal of transactional barriers, and seamless information flow between trading partners. Elemica transforms supply chains by replacing manual and complex approaches with efficient and reliable ones.

FOR MORE INFORMATION, PLEASE VISIT ELEMICA.COM

